

SimplyPrint Accessibility Conformance Report

International Edition (based on VPAT® Version 2.5Rev)

Product information

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Name of Product/Version	SimplyPrint cloud platform (web application at simplyprint.io/panel, including the cloud slicer, and the public website simplyprint.io). SimplyPrint ships continuously; this report reflects the production site and the source code as of 25 October 2026 (source revision 17a23e26d0).
Report Date	25 October 2026
Product Description	Cloud-based 3D printing management platform for individuals, schools and print farms: remote printer control and monitoring, print queue, file management, a browser-based slicer, AI print-failure detection, filament and maintenance management, and organization administration, delivered as a web application in 15 languages.
Contact Information	SimplyPrint ApS, Dyssegårdsvej 120, 2870 Dyssegård, Denmark (CVR DK41306505). Email contact@simplyprint.io with "Accessibility" in the subject line. This report supersedes the report dated 30 March 2026.
Notes	In scope: the logged-in web application (dashboard, printers, queue, files, slicer, filament, maintenance, settings, billing, Academy course player) and the public website, including sign-in and sign-up. Out of scope: the native iOS and Android apps; the SimplyPrint Hub kiosk and wall-display dashboards; the help center hosted by Crisp (help.simplyprint.io); third-party embeds (Crisp chat, Cal.com booking, YouTube, the payment provider's checkout); white-label themes whose colors are chosen by partners; and content uploaded by customers (model files, G-code, course slides, guide videos).

Evaluation Methods Used	1. Source-code review of the web application, cloud slicer and public website (Svelte components, the SimplyPrint UI component library, Twig templates, CSS and TypeScript), mapping each finding to a WCAG success criterion with counts of passing and failing instances. 2. Automated testing with axe-core 4 in Chromium against the printers, files, queue, settings and user settings pages of the application and 13 public pages (home, pricing, features, education, print farms, a feature page, alternatives, contact, the accessibility statement, sign-in and sign-up) at 1440 px and 320 px viewport widths, using the WCAG 2.0, 2.1 and 2.2 A/AA rule sets. The same check runs in continuous integration on the public and main application pages. 3. Contrast ratios computed from the design-token color values in light and dark mode. Assistive-technology testing with screen readers (NVDA, JAWS, VoiceOver) was not repeated for this revision. Where a result depends on behavior that can only be confirmed with a browser or screen reader, the remark says so.
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Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standards/guidelines:

Standards covered

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes), Level AA (Yes), Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes), Level AA (Yes), Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes), Level AA (Yes), Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	Yes
EN 301 549 Accessibility requirements for ICT products and services, V3.2.1 (2021-03)	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

Summary

WCAG 2.2 conformance at a glance (count of success criteria)

Level	Supports	Partially Supports	Does Not Support	Not Applicable	Not Evaluated	Total
WCAG 2.2 Level A	14	17	0	1	0	32
WCAG 2.2 Level AA	10	12	1	1	0	24

Known barriers, most significant first

1. **Color contrast.** On the public website the primary blue buttons and links measure 3.56:1 to 3.97:1 (white on #4285f4 / #007bff); in the application, "Start print" buttons (white on #28a745, 3.13:1) and "faint" helper text (#9b9b9b on white, 2.78:1) fall below 4.5:1.
2. **Form-control boundaries.** In light mode, text-field borders measure 1.26:1 and checkbox, radio and switch borders 1.48:1 against white. On focus, fields, checkboxes and buttons switch their border to the accent color (4.5:1) and add a soft halo, so the focus state is clear; filled primary buttons, whose border is already the accent, rely on the halo alone (about 2.1:1).
3. **3D viewer and slicer.** The 3D canvas has no accessible name or text alternative; orbiting and zooming the camera require a pointer (preset views, numeric move/rotate/scale fields and the object list are the alternatives).
4. **Focus after navigation.** After navigating between pages in the application, focus returns to the start of the document rather than to the new content.
5. **Keyboard access on older surfaces.** About 84 click-only elements on older panel surfaces (for example some expandable queue rows) and the sortable column headers of data tables are not reachable or operable by keyboard.
6. **Dragging on touch screens.** Printer custom order, rank order, sidebar layout, dashboard cards and course slides are reordered by dragging (or the keyboard), and drawing an AI detection zone needs a drag; there is no single-tap alternative.
7. **Forms.** Many server errors are generic ("Something went wrong"), and some errors appear only as a temporary toast.
8. **Shortcuts and motion.** Single-character shortcuts (for example ?, and f / c / m / r / s in the slicer) cannot be turned off or remapped; on the public website, logo marquees, review carousels and looping product videos have no pause control.

Improvements since the previous report (30 March 2026)

- Skip links: "Skip to main content" on the public website and the application, and a skip link to the slicer settings.
- Slicer reading order: top bar, build plate, slice and print, then settings; the layout on screen is unchanged.
- Forms: every field links its error, hint and help text to its input; `autocomplete` on sign-in, sign-up, profile, billing and school forms.
- Zoom: no page blocks pinch-zoom.
- Reordering without dragging: Move up / Move down in sortable tables, Move left / Move right for dashboards.
- Names: the website's Discord link and language menu, the application logo link, and selects in grouped settings fields.
- File picker: the "Pick a file" button can be reached and pressed, and takes the user to the file list.
- CI: new Svelte accessibility warnings fail the build, and an axe WCAG A/AA check runs on the public and main application pages.
- Slicer: object list, plates and dialogs reworked for screen-reader access; rename fields gain a visible focus ring.
- Tooltips: shown on keyboard focus and dismissed with Escape; only one tooltip at a time.
- Icon-only buttons: a lint rule now requires an accessible name and tooltip in the Files browser and Projects; all but a handful of the roughly 400 icon-only buttons in the application have a name.
- Modals: focus is trapped, wraps with Tab, returns to the trigger on close, and no longer jumps while a modal opens.
- Selection state: printer cards expose selection with `aria-pressed`; search result counts in the printer list are announced.
- Minimum type size: a 13 px font-size floor is enforced in CI.
- An accessibility statement with contact routes and escalation procedures is published at simplyprint.io/legal/accessibility (previously reported as "Not Evaluated").

WCAG 2.x Report

WCAG 2.2 contains every WCAG 2.1 and 2.0 success criterion except 4.1.1 Parsing, which is obsolete. The tables below therefore also report WCAG 2.0 (used by Revised Section 508) and WCAG 2.1 (used by EN 301 549 V3.2.1). Criteria first introduced in WCAG 2.2 are tagged 2.2; criteria introduced in WCAG 2.1 are tagged 2.1. Unless a remark names a surface, it applies to both the web application and the public website.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
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Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content	Partially Supports	Images carry alt text (313 of 313 on the public website; 254 of 263 in the application, the rest in admin-only screens), decorative icons are hidden from assistive technology, and icon-only buttons have accessible names. Exceptions: the slicer's 3D canvas has no name or text alternative; some website templates use placeholder alt text such as "Feature image" or "frame"; the onboarding tour uses image file names as alt text; the Discord link in the website header has no accessible name; and website tooltip icons lose their only text when the tooltip script moves the <code>title</code> attribute.
1.2.1 Audio-only and Video-only (Prerecorded)	Partially Supports	The application has no prerecorded audio-only content. The public website shows about ten short, muted, looping product clips; surrounding text describes each feature, but the clips have no text alternative of their own.
1.2.2 Captions (Prerecorded)	Partially Supports	The Schools page video has English and Danish caption tracks. Videos embedded from YouTube rely on YouTube's captions, which were not verified. Short feature-announcement videos in the application have no captions.
1.2.3 Audio Description or Media Alternative (Prerecorded)	Partially Supports	No audio description or transcript is provided for prerecorded video with audio. Most such videos are narrated walkthroughs whose narration describes the visuals; this has not been confirmed video by video.
1.3.1 Info and Relationships	Partially Supports	Pages use landmarks (<code>header</code> , <code>nav</code> , <code>main</code>), form fields are associated with labels and groups, data tables use header cells and expose sort state, and list and menu widgets carry correct roles. Exceptions: most application pages have no <code>h1</code> and some section labels are styled text rather than headings; about 40 text inputs (of about 540) have no programmatic label, about 19 relying on placeholder text; one website page nests a second <code>main</code> landmark. Queue group chips are exposed as a labelled group of toggle buttons.
1.3.2 Meaningful Sequence	Supports	DOM order follows the visual order; no positive <code>tabindex</code> values are used. In the slicer the reading order is top bar, build plate, slice and print actions, then settings, while the settings panel is drawn on the left; a skip link at the start jumps to the settings. Responsive layouts should be spot-checked with a screen reader.
1.3.3 Sensory Characteristics	Partially Supports	Instructions do not rely on shape or color. Four instructions refer only to location (for example "the gauge to the right" in AI failure detection, "from the top right" when creating an additional organization).
1.4.1 Use of Color	Partially Supports	Printer status uses an icon and text alongside color. Exceptions: project status dots are color-only; some filament swatches appear without the color name; charts distinguish series by color and legend only (an accessible data-table view exists but is not enabled); on the public website some inline links are distinguished from body text by color alone (axe: link-in-text-block).
1.4.2 Audio Control	Supports	No audio plays automatically. Website videos autoplay muted. The application plays only short (under 3 seconds) feedback sounds, such as a barcode-scan beep, which has a mute toggle.

Criteria	Conformance Level	Remarks and Explanations
2.1.1 Keyboard	Partially Supports	Component-library controls, menus, dialogs and drag handles are keyboard operable, and list reordering supports the keyboard. Exceptions: about 84 click-only elements on older application surfaces (for example expandable rows in the queue inspector) cannot be focused; sortable data-table column headers are not keyboard operable; printer cards cannot be opened from the keyboard; the slicer and 3D previews cannot be orbited or zoomed by keyboard (preset views with Alt+0 to 9 and numeric transform fields are available).
2.1.2 No Keyboard Trap	Supports	Dialogs trap focus while open, release it on close and close with Escape. The G-code and code editors do not capture Tab, so focus can always leave them. Third-party iframes (chat, video) were not tested.
2.1.4 Character Key Shortcuts 2.1	Partially Supports	Single-character shortcuts are ignored while typing in a field, but they cannot be turned off or remapped: ? (shortcut help) and [(sidebar) application-wide, f, c, a, m, r, s and Delete in the slicer, s in the Projects graph. Two interactive demos on the public website bind Space and r to the whole page while in view.
2.2.1 Timing Adjustable	Supports	There is no client-side automatic sign-out; the session is renewed on every request. Toast notifications pause on hover, keyboard focus and when the tab is hidden, and Undo remains available with Ctrl/Cmd+Z after the toast closes. Email verification codes are valid for 10 minutes and can be re-sent.
2.2.2 Pause, Stop, Hide	Partially Supports	In the application, live webcam streams pause automatically after 60 seconds of inactivity. On the public website, logo marquees (seven pages), auto-advancing review carousels and looping muted videos have no visible pause control; they stop only on hover or when the operating system's reduced-motion setting is on.
2.3.1 Three Flashes or Below Threshold	Supports	No content flashes more than three times per second; the fastest indicator blinks at 1 Hz and stops under reduced motion. Customer webcam and timelapse content is outside our control.
2.4.1 Bypass Blocks	Supports	The application and the public website start with a "Skip to main content" link, shown when focused, and expose header, nav and main landmarks. The slicer has a skip link to its settings.
2.4.2 Page Titled	Supports	Every page has a descriptive title (all 13 pages tested), and the application updates the title on navigation. About half of application page titles are not yet translated (see 3.1.2).
2.4.3 Focus Order	Partially Supports	Focus order follows the visual order, dialogs return focus to their trigger, and the slicer reads top bar, build plate, actions, then settings. After navigating between application pages, focus is reset to the start of the document instead of moving to the new content; the new page title is announced.
2.4.4 Link Purpose (In Context)	Supports	Links are descriptive or take their purpose from their card or paragraph. The icon-only Discord link in the website header is named. axe found no link-name issues on the pages tested.

Criteria	Conformance Level	Remarks and Explanations
2.5.1 Pointer Gestures 2.1	Partially Supports	Swipe and long-press interactions have button alternatives, and the Projects graph has zoom buttons. On touch devices, zooming the slicer and 3D model previews needs a pinch gesture; preset views are the only single-pointer alternative.
2.5.2 Pointer Cancellation 2.1	Supports	Actions run on click or pointer-up, and dialog backdrops check where the pointer was released. Cancelling a rename in the slicer object list fires on pointer-down, which is reversible.
2.5.3 Label in Name 2.1	Partially Supports	Most accessible names match the visible label; the application logo link and the website language menu include their visible text. About 30 buttons and tiles replace their visible text with a different <code>aria-label</code> (for example "Add" announced as "Add item to queue", file tiles, the account menu).
2.5.4 Motion Actuation 2.1	Not Applicable	No function is operated by device motion.
3.1.1 Language of Page	Supports	Every page sets <code>lang</code> to the active language (15 languages, for example <code>de</code> , <code>pt-BR</code> , <code>zh-Hans</code>). Changing the language reloads the page.
3.2.1 On Focus	Supports	Receiving focus opens tooltips or inline pickers only; no focus event navigates, submits or opens a dialog. One Projects control (plate copies) turns into a stepper on keyboard focus, which should be confirmed with a screen reader.
3.2.2 On Input	Partially Supports	Most controls update content in place. Exceptions: one-time-code fields for two-factor sign-in and email verification submit automatically when the last digit is typed, and the integration catalog's mobile category picker navigates on change.
3.2.6 Consistent Help 2.2	Supports	"Help and live chat" sits in the same top-bar position on every application page, and the website has a Help menu item and chat button on every page. The standalone embedded slicer has no help link.
3.3.1 Error Identification	Partially Supports	Form fields show inline error text with an icon, announced through <code>role="alert"</code> , and linked to the input with <code>aria-describedby</code> and <code>aria-invalid</code> , also where a field's control does not take the link itself. Submitting moves focus to the first invalid field. Some errors appear only as a temporary toast.
3.3.2 Labels or Instructions	Partially Supports	Fields have visible labels and optional fields are marked "Optional". A small number of inputs (filter and search boxes, some table rows) use placeholder text as their only label.
3.3.7 Redundant Entry 2.2	Supports	Billing address and VAT details are saved and pre-filled in later steps. The only repeated entry is password confirmation at sign-up, which the criterion exempts.

Criteria	Conformance Level	Remarks and Explanations
4.1.1 Parsing	Supports	For WCAG 2.0 and 2.1. Markup is generated by the Svelte compiler and Twig templates. This criterion is obsolete in WCAG 2.2 and always satisfied.
4.1.2 Name, Role, Value	Partially Supports	The component library's select, combobox, tabs, switch, checkbox, radio, slider, menu, accordion and number stepper expose correct roles, states and values; custom <code>role="button"</code> elements are focusable, and the website language menu is a link-button with <code>aria-expanded</code>. axe found no name, role or value issues on the public and main application pages tested. Exceptions: the slicer's 3D viewport has no name, role or selection state; three icon-only buttons in the slicer's replay viewer rely on <code>title</code> only.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live)	Not Applicable	Live printer webcam streams are video only, with no audio.
1.2.5 Audio Description (Prerecorded)	Does Not Support	Prerecorded videos with audio (the Schools page video, YouTube embeds on feature and comparison pages) have no audio description. The workflows of the application itself do not depend on video.
1.3.4 Orientation 2.1	Supports	Content is not restricted to portrait or landscape.
1.3.5 Identify Input Purpose 2.1	Supports	Fields that collect information about the user carry <code>autocomplete</code> purpose tokens: sign-in (<code>username</code> , <code>current-password</code>), password changes (<code>new-password</code>), sign-up (<code>email</code> , <code>organization</code> , <code>url</code>), the profile form (<code>given-name</code> , <code>family-name</code>), the billing and school address forms (<code>organization</code> , <code>name</code> , <code>street-address</code> , <code>address-level2</code> , <code>postal-code</code> , <code>email</code> , <code>url</code>). VAT and EAN numbers have no matching token.
1.4.3 Contrast (Minimum)	Partially Supports	Application body text (16.5:1), secondary text (5.3:1), links (7.0:1) and primary buttons (4.5:1) meet 4.5:1 in light mode; dark-mode text measures 5.0:1 to 12.0:1. Failures: "Start print" buttons, white on green, 3.13:1; "faint" helper text, 2.78:1 on white; on the public website, primary buttons and links in brand blue measure 3.56:1 to 3.97:1, and axe reported 9 to 88 contrast failures per page tested (most of them that blue). On sign-in and sign-up, the footer legal links (2.96:1) and the cookie-banner Accept button (3.97:1) fail. White-label themes choose white button text whenever it reaches 3:1 rather than 4.5:1.

Criteria	Conformance Level	Remarks and Explanations
1.4.4 Resize Text	Supports	Type is set mostly in relative units and every page allows browser zoom to 200%. On iPhone and iPad the slicer sets <code>maximum-scale=1.0</code> to stop the automatic zoom when a small field takes focus; Safari still allows pinch-zoom there, so zoom is not blocked. No page sets <code>user-scalable=no</code> .
1.4.5 Images of Text	Supports	Text is rendered as text. Images are product screenshots, photographs and logos.
1.4.10 Reflow 2.1	Partially Supports	All 11 public website pages tested reflow at 320 px without horizontal scrolling; data tables scroll on their own, which is permitted. The sign-in and sign-up pages scroll horizontally at 320 px, as do a paywall overlay and the print-start options popover in the application. The slicer's 3D workspace is a two-dimensional layout exception.
1.4.11 Non-text Contrast 2.1	Partially Supports	Filled buttons, icons and status icons meet 3:1. Focus: fields, checkboxes and buttons change their border to the accent color at 4.5:1 and add a 3 px halo; on filled primary buttons the halo (about 2.1:1) is the only change. Failures in light mode: resting text-field borders 1.26:1, checkbox, radio and switch borders 1.48:1. Dark mode: borders about 1.4:1 to 2.0:1. On the website, the pricing help icon measures 2.6:1. Windows high-contrast (forced colors) mode is supported by the core form controls.
1.4.12 Text Spacing 2.1	Partially Supports	Line heights and button heights are relative, and buttons do not clip their text. Long names are often truncated with an ellipsis (about 400 places), and only some show the full text on hover or focus, so increased spacing will hide more text. This has not been tested with a text-spacing override.
1.4.13 Content on Hover or Focus 2.1	Partially Supports	Application tooltips open on hover and keyboard focus, stay open while hovered or focused, and close with Escape, but the pointer cannot move onto most of them ("hoverable" is off by default). Website tooltips cannot be dismissed with Escape and are not hoverable.
2.4.5 Multiple Ways	Supports	The application offers the sidebar, a command palette (Ctrl/Cmd+K) and search; the website offers the main navigation and a footer directory of about 75 links.
2.4.6 Headings and Labels	Supports	Field labels and card and section headings describe their content. This was reviewed by sampling.
2.4.7 Focus Visible	Partially Supports	Component-library fields, checkboxes and buttons show a visible focus indicator (accent border plus halo), and the code editor shows the focus ring when reached by keyboard. The Projects graph removes the outline with no replacement, and the website's styling framework removes the focus outline from buttons.
2.4.11 Focus Not Obscured (Minimum) 2.2	Partially Supports	The sticky application header, the fixed website navigation bar and the bottom-right progress panel can cover a focused element after scrolling; the page does not reserve scroll padding for them. This needs confirmation by hand.

Criteria	Conformance Level	Remarks and Explanations
2.5.7 Dragging Movements 2.2	Partially Supports	Sortable data tables (G-code snippets, material profiles, the print queue) offer Move up / Move down in each row's menu, dashboards offer Move left / Move right, and several other lists have Move up / Move down buttons. Every drag-sorted list can also be reordered with the keyboard (Space to pick up, arrow keys, Space to drop). Printer custom order, rank order, sidebar layout, dashboard cards, course slides and school classes are reordered by dragging only on touch screens, and an AI detection zone is drawn by dragging.
2.5.8 Target Size (Minimum) 2.2	Partially Supports	Buttons are at least 28 px, with a 44 px touch area on touch screens. Checkboxes, radios and switches are 18 px and pass only where spacing provides the 24 px clearance. This needs confirmation by hand.
3.1.2 Language of Parts	Partially Supports	The website language menu marks each language name with its own lang ; the application's language picker does not. About half the application page titles and some strings on the public website are still English when another language is selected. The slicer can be set to a different language from the page, and its text is not marked.
3.2.3 Consistent Navigation	Supports	The application uses one layout with a fixed sidebar and top bar in a set order; website pages share one navigation and footer.
3.2.4 Consistent Identification	Supports	Shared components give the same function the same name and icon (for example "Close" on dialogs and "Dismiss" on banners).
3.3.3 Error Suggestion	Partially Supports	Validation messages say how to fix the input ("Enter a valid email address", "Enter 5 or greater"). Many server-side errors are generic, about 150 variants of "Something went wrong" or "Unknown error".
3.3.4 Error Prevention (Legal, Financial, Data)	Supports	Purchases go through a multi-step review with a confirmed total and re-confirmation if the price changes. Account deletion requires the password, an explicit confirmation, and can be cancelled while scheduled. Destructive actions ask for confirmation; skipping it is opt-in and limited to reversible print and spool actions.
3.3.8 Accessible Authentication (Minimum) 2.2	Supports	Sign-in has no cognitive test: password managers and paste work, one-time codes accept paste and autofill, and the bot check (Cloudflare Turnstile) is invisible unless challenged. Organization single sign-on is available.
4.1.3 Status Messages 2.1	Partially Supports	Toasts use role="status" (errors and warnings role="alert"), spinners have a hidden text label, progress bars expose their value, and the progress panel announces when a task starts, finishes or fails, also while collapsed. A second toast arriving quickly may silence the first; this needs a screen-reader check.

Table 3: Success Criteria, Level AAA

Notes: Not evaluated. SimplyPrint does not claim Level AAA conformance.

Revised Section 508 Report

Chapter 3: Functional Performance Criteria (FPC)

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Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Standard workflows (printers, queue, files, settings, billing) use labelled controls and landmarks. The 3D viewer and slicer canvas are not exposed to screen readers, and some older click-only elements are unreachable. See 1.1.1, 2.1.1 and 4.1.2.
302.2 With Limited Vision	Partially Supports	Browser zoom and reflow work on most pages. Contrast failures (brand blue on the website, "Start print" green, faint text, form-control borders) and the slicer's zoom restriction are barriers. See 1.4.3, 1.4.4 and 1.4.11.
302.3 Without Perception of Color	Partially Supports	Printer status pairs color with icon and text. Project status dots, some filament swatches and charts rely on color. See 1.4.1.
302.4 Without Hearing	Supports	No information is conveyed by audio alone; the application's short feedback sounds accompany visible messages.
302.5 With Limited Hearing	Supports	See 302.4.
302.6 Without Speech	Supports	No speech input is required.
302.7 With Limited Manipulation	Partially Supports	Most functions work with a keyboard or single pointer. Some reordering, AI zone drawing and 3D camera control need dragging or pinch. See 2.1.1, 2.5.1 and 2.5.7.
302.8 With Limited Reach and Strength	Supports	Web software operated with the user's own input devices; there is no automatic sign-out.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	Consistent navigation and help, plain labels and 15 languages. Slicer settings and G-code editing are technical by nature, and some error messages are generic. See 3.3.3.

Chapter 4: Hardware

Not Applicable. SimplyPrint is web software and is not hardware.

Chapter 5: Software

Chapter 5: Software

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope, Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See the WCAG 2.x tables. The application is web content and is evaluated against WCAG.
502 Interoperability with Assistive Technology	Not Applicable	Web content; the browser provides the platform accessibility services.
503 Applications	Not Applicable	Web content; user preferences and accessibility services are provided by the browser and operating system.
504.2 Content Creation or Editing	Partially Supports	Authoring tools: the G-code and macro editor (CodeMirror 6), a rich-text editor for notes and bulletins (Quill), and the Academy course editor. The code editor has no accessible name and no visible focus outline.
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Supports	The rich-text editor keeps headings, lists and links in its HTML output. G-code and slicer profiles are not documents and carry no accessibility information.
504.2.2 PDF Export	Not Applicable	The authoring tools do not export PDF.
504.3 Prompts	Partially Supports	Course slides with images, animations, documents or embeds offer an optional description (alt text) field. There is no caption or transcript field for course video, and the rich-text editor does not prompt for alt text.
504.4 Templates	Partially Supports	Course templates support alt text; no template is marked as accessible.

Chapter 6: Support Documentation and Services

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	See subsections	See 602 and 603.
602.2 Accessibility and Compatibility Features	Partially Supports	The accessibility statement (simplyprint.io/legal/accessibility) describes conformance, known limitations and contact routes. There is no documentation of accessibility features such as keyboard shortcuts (the in-app shortcut list opens with ?).

Criteria	Conformance Level	Remarks and Explanations
602.3 Electronic Support Documentation	Partially Supports	The Academy course player is part of the application and is covered by the WCAG tables. The help center hosted by Crisp (help.simplyprint.io) was not evaluated.
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	All documentation is electronic.
603.2 Information on Accessibility and Compatibility Features	Supports	The accessibility statement directs accessibility questions to contact@simplyprint.io and explains how to request this report or content in another format.
603.3 Accommodation of Communication Needs	Supports	Support is available in writing through email, text chat (live chat with staff on Print Farm, Education and Enterprise plans; an AI assistant on all plans) and Discord, so neither voice nor any single channel is required.

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Chapter 4: Functional Performance Statements (FPS)

Chapter 4: Functional Performance Statements (FPS)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	See 302.1.
4.2.2 Usage with limited vision	Partially Supports	See 302.2.
4.2.3 Usage without perception of colour	Partially Supports	See 302.3.
4.2.4 Usage without hearing	Supports	See 302.4.
4.2.5 Usage with limited hearing	Supports	See 302.5.
4.2.6 Usage with no or limited vocal capability	Supports	See 302.6.

Criteria	Conformance Level	Remarks and Explanations
4.2.7 Usage with limited manipulation or strength	Partially Supports	See 302.7.
4.2.8 Usage with limited reach	Supports	See 302.8.
4.2.9 Minimize photosensitive seizure triggers	Supports	See 2.3.1.
4.2.10 Usage with limited cognition, language or learning	Partially Supports	See 302.9.
4.2.11 Privacy	Supports	Accessibility features need no additional personal data, and password fields stay masked unless the user reveals them.

Chapter 5: Generic Requirements

Chapter 5: Generic Requirements

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Not Applicable	Web content runs in the user's own browser and assistive technology.
5.2 Activation of accessibility features	Not Applicable	The product has no accessibility modes of its own; dark mode is a per-user setting.
5.3 Biometrics	Not Applicable	No biometric identification is used.
5.4 Preservation of accessibility information during conversion	Partially Supports	Generated PDFs (invoices, maintenance guides) are printed from HTML that uses table headers and image alt text and declares the document language. See Chapter 10.
5.5 to 5.9 Operable parts, locking or toggle controls, key repeat, double-strike, simultaneous user actions	Not Applicable	These apply to hardware. No function requires simultaneous actions.

Chapter 6: ICT with Two-Way Voice Communication

Not Applicable. The product provides no two-way voice communication.

Chapter 7: ICT with Video Capabilities

Chapter 7: ICT with Video Capabilities

Criteria	Conformance Level	Remarks and Explanations
7.1.1 to 7.1.3 Captioning playback, synchronization and preservation	Supports	Videos play in the browser's native player or YouTube, both of which display caption tracks when provided. Whether content has captions is reported under 1.2.2.
7.1.4 and 7.1.5 Captions characteristics, spoken subtitles	Supports	Caption display is provided by the browser or YouTube and follows the user's settings.
7.2.1 to 7.2.3 Audio description playback, synchronization and preservation	Not Applicable	No audio description tracks are provided (see 1.2.5); the native players play described versions if they are added.
7.3 User controls for captions and audio description	Supports	Native and YouTube players expose caption controls at the same level as volume and playback.

Chapter 8: Hardware

Not Applicable. SimplyPrint is web software and is not hardware.

Chapter 9: Web

See the WCAG 2.x section. EN 301 549 V3.2.1 clauses 9.1.1.1 to 9.4.1.3 correspond one-to-one to the WCAG 2.1 Level A and AA success criteria reported there (the criteria tagged 2.2 are additional).

Chapter 10: Non-web Documents

Chapter 10: Non-web Documents

Criteria	Conformance Level	Remarks and Explanations
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Criteria	Conformance Level	Remarks and Explanations
10 Generated PDF documents (invoices, quotes, maintenance guides, labels)	Partially Supports	PDFs are printed from HTML by headless Chromium; invoices use real table headers and image alt text. The invoice and maintenance-guide templates set the document language; whether the PDFs are tagged has not been verified.

Chapter 11: Software

Chapter 11: Software

Criteria	Conformance Level	Remarks and Explanations
11.1 to 11.5 Non-web software criteria, interoperability with assistive technology	Not Applicable	The product is web content (see Chapter 9); platform accessibility services are provided by the browser.
11.6 Documented accessibility usage	Not Applicable	The product has no closed functionality or accessibility features of its own that need separate documentation.
11.7 User preferences	Partially Supports	Browser zoom, font-size and forced-colors (high contrast) settings are respected by the core controls, and many animations follow reduced motion. Dark mode is a per-user setting and does not follow the operating system; prefers-contrast is not supported; reduced motion is not applied everywhere (about 110 rules against about 450 animations and transitions).
11.8.1 Content technology	Partially Supports	See 504.2.
11.8.2 Accessible content creation	Partially Supports	The rich-text editor can produce headings, lists and links; course slides accept alt text. Captions or transcripts cannot be added to course video.
11.8.3 Preservation of accessibility information in transformations	Supports	See 504.2.1.
11.8.4 Repair assistance	Partially Supports	The course editor offers an optional alt-text field but does not flag missing alt text. See 504.3.
11.8.5 Templates	Partially Supports	See 504.4.

Chapter 12: Documentation and Support Services

Chapter 12: Documentation and Support Services

Criteria	Conformance Level	Remarks and Explanations
12.1.1 Accessibility and compatibility features	Partially Supports	See 602.2.
12.1.2 Accessible documentation	Partially Supports	See 602.3.
12.2.2 Information on accessibility and compatibility features	Supports	See 603.2.
12.2.3 Effective communication	Supports	See 603.3.
12.2.4 Accessible documentation	Partially Supports	See 602.3.

Chapter 13: ICT Providing Relay or Emergency Service Access

Not Applicable. The product provides no relay or emergency services.

Legal Disclaimer

This report describes the accessibility of the SimplyPrint cloud platform as evaluated on 23 October 2026, in good faith, using the methods listed above. SimplyPrint releases continuously, so individual results may change between reports. It is provided for information and is not a legal guarantee of conformance with any law or regulation.

To report a barrier, request this report in another format, or ask about our accessibility roadmap, email contact@simplyprint.io with "Accessibility" in the subject line.

Prepared using the ITI VPAT® 2.5Rev International Edition template. "VPAT" is a registered service mark of the Information Technology Industry Council (ITI). Report date: 23 October 2026.